

Correction

Heo, W., Liu, Y. & Lee, J. (2024). Improving Communication with Financial Consumers: Insights from a Study of Phone Call Phobia. *Financial Services Review* 32(4), 78-102. <https://doi.org/10.61190/fsr.v32i4.4041>

The published article incorrectly designated the corresponding author. The article has been corrected to designate Jae-min Lee as the corresponding author. The author list, author order and the content of the article are unchanged. All authors agree with this correction. The authors apologise for the error.